

Product Overview



ActionView.400

'Configure, Control and Monitor OSI/MHS'

Insider Technologies has worked with Tandem customers since 1989 to develop and refine a set of operational control products to assist in key management areas. Specialisation within X.400 messaging has been one of the company's main achievements, with many major companies using the ActionView.400 suite of management applications to configure, control and monitor OSI/MHS. The Message Tracking module represents the latest extension to this family - one that has been based on the requirements of the most demanding messaging customers and specified jointly with the Tandem MHS Development Group. ActionView.400 offers facilities which create a total tracking and data set management envelope around the raw EMS message events generated by OSI/MHS.

Message flow

Your MHS subsystems generate thousands of EMS events. These contain the key to the message flow as each message passes from association through MTA routing to its message store or external destination. With ActionView.400 MT, these events have been translated and sequenced for you into intelligible, manageable data.

Configuring and Managing the data

Ask anyone who's tried to write a home-grown application to track such events and you'll find a common story - controlling the sheer volume and topicality of the data is a potential nightmare. ActionView.400 takes care of all this whilst providing you with complete control of your data set and archiving preferences via simple graphical definition screens.

Query Facilities

The central function of the Message Tracking package is to provide on-line and historical tracking data via its flexible query screens. The same search values may be used with the cpu may be used with the current or any historical data set.

ActionView.400 provides:

- **Configuration Management Facility (CMF) - Simple build of all major OSI/MHS objects, such as MTAs and ROUTES.**
- **System Performance Monitoring (SPM) - Allows key metrics (Queue Size, Disk Usage etc) to be monitored for the current subsystem.**
- **Full Message Details - A full breakdown of all data for that message.**
- **User/Message Details - A full listing of details for that originator and all recipients.**
- **Message Summary - All events related to a particular message**
- **Fileset Definition Filesets are defined as current plus as many historical generations as needed**
- **Data Capture - Each type of tracking event is captured separately to its own fileset member. This projects the speed of the capture process and ensures it is in step with real time data.**



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